

Frequently Asked Questions

Is there a limit to the number of employees who can use the service?

Each site, location, or home added to your SteadyCare account can accommodate unlimited employees.

How does the 30-day free trial work?

Sign up and add up to three locations, sites, or homes and all features of our service will be available for you to use within 24 hours.

What if I need additional calls?

Our basic plan comes with eight daily calls per location, site, or home. Need additional calls? We will gladly customize the best plan for your needs.

What are my payment options?

You will be sent a monthly invoice either electronically or through the mail. Payments by check or credit card are accepted. Automatic payment plans are also available.

What if I need to discontinue service?

No problem. We hope you don't, but if you need to, simply contact us by phone and/or in writing and we will stop your service within 24 hours of being notified.

Who uses your service?

We developed our service specifically for human service organizations who support people around the clock. Initially developed to be used during the overnight hours, our service is now used 24/7.

Where is your service used?

SteadyCare provides services throughout the United States.

Got more questions? Contact us today!

(978) 968-2808

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STEADY-CARE

www.steadycare.com